IntroEase

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Privacy Policy and Terms of Use (Updated for Introductory Services)

The website www.introease.co.uk is provided by IntroEase Ltd. By using the Website, you acknowledge our Privacy Policy and agree to be bound by the Terms of Use set forth below. If you do not accept these terms, please do not use this Website.

Privacy Policy

This Privacy Policy covers how we collect, use, and disclose personal information gathered through the Website as part of our introductory services.

Personal Information Collection, Use, and Disclosure

When you visit the Website, you may choose to submit personal information, such as through contact forms, service requests, or newsletters. Personal information may include your name, address, telephone number, and email address.

We, or our service providers, may use or disclose personal information (such as to our affiliates, partners, and vendors) for purposes such as:

- Providing our services: Facilitating introductions and connections between clients, businesses, and partners.
- Communications: Sending you newsletters, updates, and information on services we believe may interest you.
- Customer Service: Responding to your requests for support, service information, or general inquiries.
- Improvement: Enhancing the Website, maintaining security, and developing new features to better support our services.
- Legal and Safety: To comply with legal obligations or to protect the rights and safety of IntroEase Ltd, its users, or third parties.
- Business Transactions: In connection with business transfers, reorganisations, or partnerships.

Online Calculator

When you complete our online calculator, we collect the information you provide to calculate your personalised estimate and send the results to the email address you have provided. We may also use this information to respond to any follow-up enquiries relating to your estimate or requested service.

Lawful Basis: We process the information you provide through the calculator on the basis of our legitimate interest in responding to your request and providing you with the estimate and service you have asked for. Where we use your information to send you further marketing communications, we will only do so with your consent or in accordance with applicable law.

Retention: We retain the information you submit through the calculator for no longer than is necessary to fulfil the purposes set out above, being no longer than 24 months from the date of submission, unless a longer retention period is required to comply with our legal or regulatory obligations, resolve disputes, or enforce our agreements. After this period, your information will be securely deleted or anonymised.

Automated Processing: The estimate generated by the calculator is based solely on the information you input and does not involve automated decision-making that produces legal effects concerning you or similarly significantly affects you. Should this change, we will provide you with further information about the logic involved, and your rights in relation to such processing, in accordance with applicable data protection law.

Terms of Use

These Terms of Use cover how you may use the Website and our services. By using the Website or submitting material to us, you represent that you are at least the age of majority in your jurisdiction, or are using the Website under the supervision of a legal guardian.

Intellectual Property

The Website may contain materials relating to IntroEase Ltd, including layout, information, text, graphics, and other content. These materials are protected by copyright, trademark, and other intellectual property rights. You may use them only for personal and non-commercial purposes related to our introductory services.

User Submissions

Any ideas, suggestions, or materials you submit to IntroEase Ltd shall remain the property of IntroEase Ltd and may be used to improve or expand our services.

Disclaimer

All information on the Website is provided for informational purposes only. While IntroEase Ltd strives for accuracy and timeliness, we do not guarantee outcomes of introductions, networking, or partnerships formed through our platform.

Indemnification and Limited Liability

As permitted by law, you agree to defend, indemnify, and hold IntroEase Ltd harmless from and against claims or liabilities arising from your use of the Website. IntroEase Ltd shall not be liable for damages resulting from the use or inability to use the website or services.

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